



SmarterTrack v100.0.9511 (15 Jan 2026) Enterprise Edition + CRACK

2026-01-25 14:56:49 label 我要反馈 下载页面

本站所有资源来源于网络，均不支持商用，仅供个人学习与研究。



Tickets New

My Tickets 1 Active 1 Waiting 2 Closed

Follow-ups

Recent

Recently Transferred

▶ **My Departments**

Advanced Search

Queue

All Tickets 50

◀ **By Department**

- ▶ **Billing** 1
- ▶ **Customer Service** 4
- ▶ **Development** 3
- ▶ **Discussions** 2
- ▶ **Emergency Support**
- ▶ **Installation Assistance**
- ▶ **Partnerships** 3
- ▶ **Product Training**
- ▶ **Sales** 18
- ▶ **Support** 19

Ticket Number: 36D-25603814-0006
Product: Acquire New SmarterTrack Customers

SourceForge.net
Incoming Sales
Duration 6d 1h - Idle 1010d
Ticket Number: 2DA-255D6074-001B
Product: New Trial Key required for New Customer

vishay@anotherfakedomain.com
Incoming Support
Duration 19d - Idle 1023d
Ticket Number: 023-254C276D-0007
Product: SmarterMail

MagicSpam Partners
Daniel Orlando - dan@magicspam.com
Incoming Partner Relations
Duration 113d - Idle 1024d
Ticket Number: 39A-25423714-004A
Product:

Issues with EWS
Sterling Kendrick
Incoming Support
Duration 10d - Idle 3306d
Ticket Number: 09E-197BF0FB-0A22
Product: SmarterMail

activesync not working
Mike Leonard - mleonard@my1fakedomain.com
Support / Incoming Support / Derek Curtis / 309
Communication 29 Comments 2 Attachments
Product: SmarterMail
Ticket Type: Email
Phone Number: N/A Installation Assistance
mleonard@my1fakedomain.com Emily RSA
\$0 (30), \$0 (365), \$3,607 (Total)

Derek Curtis - Support Department (Age
activesync not working
This message has not been sent
Hey, Mike... just following up on this

Derek Curtis - Support Department (Age
activesync not working
Mike,
No frustration at all - part of troubleshooting. I'm resolved! Your solution may make for a good KE
Thanks for working it out!

getting hammered with spam
Steven Grabel

is a powerful help desk solution that simplifies and enhances customer support by bringing all communication channels into one platform. Whether handling tickets, live chats, or phone calls, SmarterTrack ensures businesses can respond quickly and efficiently to customer needs. It consolidates everything into a single interface, making managing and tracking interactions easier and helping companies consistently deliver excellent service.

SmarterTrack automatically generates support tickets from customer emails and routes them to the right agent based on specific criteria like language or expertise. Live chat allows instant customer communication, and phone calls can be logged and tracked alongside other interactions. The system also includes task management features so agents can keep track of follow-up actions and ensure nothing slips through the cracks. Managers can also access extensive reporting tools to monitor performance and service levels.

SmarterTrack also offers a customizable customer portal where users can create tickets, start chats, read knowledge-base articles, and participate in community discussions. The knowledge base helps customers find answers independently, while the community feature fosters interaction between users and the business. Additionally, the platform supports mobile access, so agents can work from anywhere using the SmarterTrack Mobile app, available on both iOS and Android.

Key Features of SmarterTrack :



去下载

标签

Web & Script Other

1. Ticketing System: This system converts customer emails into tickets and routes them to the right agent based on various factors, ensuring quick and accurate responses.
2. Live Chat: Offers instant communication with agents, allowing for quick problem resolution and cost efficiency by enabling agents to handle multiple chats simultaneously.
3. Call Logging: Tracks phone calls and ties them to existing tickets or creates new ones, ensuring thorough follow-up and seamless integration with phone systems.
4. Task Management: Allows agents to manage tasks that arise from tickets, chats, or calls, ensuring follow-through and keeping customers informed once tasks are completed.
5. Administration: This tool provides easy setup and management, including detailed reporting, event automation, customizable surveys, and multi-brand support.
6. Customer Portal: A customizable interface where users can submit tickets, start chats, access knowledge base articles, and engage in community discussions.
7. Knowledge Base: A self-help repository with articles that assist customers in solving issues independently while boosting the company's search engine visibility.
8. Community: An interactive platform where users can share ideas, solve problems, and engage with the business and each other, with features like upvoting and recognition for top contributors.
9. News Items: Keeps customers informed with updates on company news, product launches, and service issues while also enhancing SEO.
10. Reporting: Offers over 70 reports to monitor agent performance, customer satisfaction, and overall service levels, providing actionable insights.
11. Mobile Access: Agents and managers can work from anywhere using the SmarterTrack Mobile app, available on iOS and Android devices, ensuring flexibility and continuous service.

资源列表

[download SmarterTrack v100.0.8979 \(01 Aug 2024\) Enterprise Edition](#)
[download SmarterTrack v100.0.9056 \(17 Oct 2024\) Enterprise Edition + CRACK](#)
[download SmarterTrack v100.0.9343 \(31 Jul 2025\) Enterprise Edition + CRACK](#)
[download SmarterTrack v100.0.9413 \(09 Oct 2025\) Enterprise Edition + CRACK](#)
[download SmarterTrack v100.0.9511 \(15 Jan 2026\) Enterprise Edition + CRACK](#)
[download SmarterTrack v100.0.8572 \(22 Jun 2023\) Enterprise Edition](#)